

EOS Announcement for Huawei OceanStor VTL Solution Product

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Date :June 30,2019

Subject: EOS Announcement for Huawei OceanStor VTL Solution Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of OceanStor VTL Solution Product. Hopefully this information can give you a reference on making future network development plans.

The service of the OceanStor VTL Solution Product will be stopped from December 31, 2020. After that day, Huawei no longer provides any services related to OceanStor VTL Solution Product. (including the service hotline). However, during the period of one year from the day December 31, 2020, you may visit <http://support.huawei.com> to search or download the FAQ and resolved problem cases related to OceanStor VTL Solution Product.

Table1 describes the end of life milestones, definitions, and dates for OceanStor VTL Solution Product.

Table1 End of life milestones and dates for OceanStor VTL Solution Product

Milestone	Definition	Date
EOM(newsite) &EOM	End of Marketing. The EOM date is the date from which the acceptance of the POs for new deployments and capacity expansions will be rejected. The product is not sold any longer after the date.	December 31,2017

EOS	End of Service and Support. After the EOS, Huawei does not provide software problem analysis services.	December 31,2020
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Huawei suggests that you use or upgrade your EOS to the replacement, which has similar features and capabilities but optimized functions compared with EOS. We will continue to provide high-level services for your new software version

Table2 Replacement release

End of Life Release	Replacement Release
OceanStor VTL Solution Product	OceanStor V5 Series

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

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